



IMPERIAL BETTAS AQUATICS

Acclimatisation Process

1. Prepare the quarantine tank (optional)

If you're committed to maintaining a healthy aquarium ecosystem, setting up a quarantine tank is a wise investment of your time and resources. This separate tank provides a safe space to monitor and quarantine new arrivals before introducing them to your main aquarium. Ideally, the quarantine tank should be equipped with a filter, heater, and sufficient hiding places for the fish to reduce stress.

2. Turn off lights

Dimming or turning off the lights in both the quarantine tank (if applicable) and the main aquarium is a crucial step in minimizing stress during the acclimation process. Fish are sensitive to sudden changes in light intensity, and reducing brightness can help ease their transition into their new environment.

3. Float the bag

Once you've brought your new fish home, it's time to initiate the acclimation process. Begin by floating the sealed bag containing the fish in the aquarium water. This allows the temperature inside the bag to gradually equalize with the temperature of the aquarium water, preventing thermal shock.

4. Add aquarium water

After approximately 15-20 minutes of floating, it's time to start drip acclimation. To do this, open the bag and roll down the top edge to create a collar. Secure the collar in place to keep the bag open. Then, using airline tubing or a clean siphon tube, create a slow drip from the aquarium into the bag. Aim to add small amounts of aquarium water to the bag every 5-10 minutes, gradually increasing the volume of water in the bag.

5. Check temperature

Throughout the acclimation process, it's essential to monitor the temperature of the water inside the bag regularly. Use a reliable aquarium thermometer to ensure that the water temperature remains stable and matches that of the aquarium.

6. Net the fish

Once the water volume in the bag has doubled or tripled, it's time to transfer the fish from the bag to the aquarium. Use a soft net to gently scoop the fish out of the bag and carefully introduce it to its new home. Avoid adding water from the bag to the aquarium to minimize the risk of introducing pathogens.

7. Observe and monitor

After introducing the fish to the aquarium, take some time to observe its behavior closely. Pay attention to signs of stress or illness, such as rapid breathing, flashing, or hiding. Additionally, monitor water parameters such as ammonia, nitrite, and nitrate levels in the days following acclimation to ensure they remain within acceptable ranges.

DOA (Dead on Arrival) Policy

WE DO HAVE A DOA ON ALL OUR FISH, THIS MEANS THAT IN THE RARE EVENT THAT A FISH DOES PASS AWAY DURING TRANSIT, WE WILL ISSUE YOU A REFUND (MINUS POSTAGE COSTS) WE DO ASK THAT THIS IS DONE WITHIN 2 HOURS OF RECEIVING AND SIGNING FOR THE FISH, WE ASK THAT THE BAG REMAINS UNOPENED AND SEND US A PHOTO TO m61091720@gmail.com

ALL OUR STOCK DO COME WITH A 24 HOUR GUARENTEE UPON ARRIVAL FROM THE TIME YOU SIGN FOR THE DELIVERY, HOWEVER WE DO ASK THAT IF IN THE UNFORTUNATE AND RARE EVENT THIS HAPPENS, WE DO REQUIRE FOR THE GUARENTEE A LIQUID TEST ON YOUR PARAMETERS, THIS MUST BE AMMONIA, NITRITE, NITRATE AND ALSO PH, THIS ISNT TO PASS ANY BLAME, THIS IT TO ENSURE THAT SHOULD YOU CHOOSE TO HAVE ANOTHER FISH (ON THE AGREEMENT WITH THE AQUA FACTOR) THAT THE FISH ARE GOING INTO WATER PARAMETERS THAT ARE 100% TO SATISFACTORY STANDARD FOR THE WELFARE OF THE NEW FISH.

YOUR FISH MUST BE ACCEPTED ON THE FIRST DELIVERY ATTEMPT, FAILURE TO DO SO WILL VOID ALL DOA GUARENTEES AND ALSO ANY 24 HOUR GUARNTEES

WE DO PUT A WATER CONDITIONER IN WITH ALL OUR STOCK WE SEND OUT THIS ENSURES THAT THE WATER REMAINS FRESH FOR UPTO 72 HOURS, HOWEVER DO NOT ADD ANY SHIPPING WATER TO YOUR TANK!!!

